

Terms of Agreement

Somar Landscape and/or its Subcontractors are insured as required by the state of MA.

<u>Auto-Renewal</u> - All maintenance services described in this agreement will be AUTO-RENEWED for your convenience. Either party may cancel this agreement in part or in full if either party fails to comply with the terms of this agreement. This is done by written notice at least one week before the service date for weekly services like mowing; or one month's notice for seasonal services like cleanups etc.

<u>Warranties</u> - Your satisfaction is our main goal. Please contact us as soon as possible via email at contact@somarlandscape.com or via our client portal, in case of any complaints so they can be properly addressed. There is NO WARRANTY on the seeds, sod, plants, shrubs, grass, flowers, or other living things supplied. The homeowner's immediate responsibility is to water and nurture all the above unless otherwise agreed.

<u>Snow Plowing</u> - For snow plowing, please be aware that minor damages like scratches might occur. Please be advised that on a snow day, your driveway should be free of cars. If a car is in the driveway, plowing will be done as efficiently as possible. No shoveling is included unless otherwise agreed.

Mowing Schedule - If you are a weekly mowing customer and change to biweekly, a 20% increase will be applied to your service charge. Please note that these changes should be initiated by the client, and will be considered temporary unless otherwise specified. The regular mowing season varies from year to year based on the weather. As a rule of thumb, we anticipate the starting date for the first or second week of April, and the end for the last week of September or the first week of October.

<u>Extra Services</u> - Any extra service requested to our employees will be subject to an additional charge.

<u>Fall Season</u> - If you signed up for Fall Cleanup, we will keep mowing your lawn even after the regular mowing season ends. This is part of our appreciation to you as a client to keep your yard clean of leaves as much as possible until the actual cleanup happens. As you know, when there are too many leaves, it takes more time to mow, so a small fee will be added to your mowing to cover the extra time and fuel costs. If you would like to opt-out, you can send us an email by the end of September notifying us.

Upon signing or emailing us your acceptance of this agreement, you acknowledge that SOMAR will use pictures of your job for marketing purposes.